

PUPPY ♥ LOVE

how it works



1. Schedule your free, no-obligation meet & greet to familiarise your dog/s with their walker and organise access for future walks. Our team is typically available from 7:30 am – 8:30 am, however, we can arrange additional times to suit your needs.
2. Register on our secure online system. Follow this [link](#) to register and create a new pet profile for your furry friend.
3. Once you register we will add your dog/s into our booking system and organise your dog walker as soon as we have received your details.
4. Any information related to your pooch will be noted prior to walking, to ensure your best friend has a paw-some time with us!
5. Choose from our Monthly [Memberships](#) or [Casual Pricing](#).
6. We also offer After Pay, so your pooch can walk now and pay later.

Social Group Walks



We allow 1.5-2 hours for each outing; 1hr in the park plus pickup and drop off time. Our social groups are kept to a suitable pack size depending on the age, breed, size and personality of each dog. Our main focus, besides safety, is for our dogs to be happy and relaxed within their group!

When new dogs are introduced into the group they will usually remain on the leash and at a fenced dog park to begin. To ensure a joyful and safe experience for all, they will be introduced at their own pace and in line with their confidence levels.

Transportation of Dogs

With Puppy Love, you can be sure that your fur-babies are safe and comfortable at all times! Our precious passengers are transported in our canine transport vehicles, complete with:

- Air-conditioning
- Cargo barriers
- Regular cleaning and servicing
- Insurance

Insured

For the safety of your pooch and piece of mind for you, we are fully insured, police checked and RSPCA certified in first aid.



Walk Schedule

We collect and drop off your dog from your home during business hours, Monday to Friday (not weekends or public holidays). Please have access to the property ready for your dog walker, should you choose our services.

As we operate a mobile business visiting various addresses and parks, we generally require access to your pooch between 8:00 am - 5:00 pm on their walking day.



We run a series of walking sessions throughout the day, separated into AM/MID and MID/PM time frames. Time frames are approximate and can be affected by the unpredictable nature of traffic and dogs!

Your furry friend will be allocated into a small group based on their individual personality, breed, age, size and energy levels. This takes careful planning on our end as we prefer to ensure the dogs are in the best group to suit their requirements. Your flexibility around timing is greatly appreciated! It allows for booking additions/cancellations, interruptions, traffic delays and ensures your furry friend gets the most out of their outings!

Our Cancellation Policy

If your dog is not home or access to the property is unavailable a charge of 50% of your full cost applies. Call or SMS us prior to 5 pm the day before to avoid charges.

An additional visit to collect your keys is \$30, so please have access ready at the meet & greet should you wish to utilise our services and avoid this cost.